

Emergency 911
After-Hours Utility Emergencies 903-567-4991

Non-Emergency

Ambulance	903-567-6948
Fire Department	903-567-6477
Police Department	903-567-4991
Sheriff's Office	903-567-4133
Utility Services (day)	903-567-2426
(evenings and weekends)	903-567-4991

City Offices

City Office Complex – City Manager,	903-567-1841
Water Office, Finance, Permits	
Animal Shelter	903-567-4880
Civic Center Building / Rental	903-567-6556
Economic Development / Main	903-567-1851
Street	
First Monday	903-567-6556
Municipal Court	903-567-1500
Plaza Museum	903-567-1849
Senior Citizens Building / Rental	903-567-6556
Sanitation Solutions (trash)	903-784-0124
Utility Service Center	903-567-6677
Water Department	903-567-2826

County Offices

Appraisal District	903-567-6171
County Clerk	903-567-6503
County Commissioners	903-567-2166
County Court at Law	903-567-7988
County Judge	903-567-4071
County Treasurer	903-567-2551
Crime Stoppers	903-567-7867
Crisis Center	903-567-6426
District Attorney	903-567-4104
District Clerk	903-567-6576
District Judge	903-567-4422
Extension Agents	903-567-4149
Fairgrounds	903-567-4149
Historical Commission	903-567-4857
Indigent Health	903-567-1023
Justice of the Peace	903-567-6569
Library – Public	903-567-4276
Library – Genealogy	903-567-5012
Probation Officers – Adult	903-567-4066
Probation Officers – Juvenile	903-962-6292
Tax Collector / Assessor	903-567-6511
Vehicle Registration	903-567-6511
Veterans' Services	903-567-4578
Voter Registration	903-567-6503

State Offices

Comptroller of Public Accounts	800-252-5555
Dept. of Human Res. / Food	903-567-4147
Stamps	
Dept. of Public Safety / Drivers	903-567-2346
License	
Public Health Reg. 7	903-567-5441
Social Security	800-234-5772
TCEQ – Tyler	903-535-5100
TCEQ – Austin	512-239-1000
Water Development Board	512-463-7847

Local Utilities

Atmos Energy (Gas Co.)	800-460-3030
East Texas Cable Co.	903-567-2260
Power Outage – Oncor	www.oncor.com
To report street light out	OncorStreetLight.com
	or 888-313-4747
Sanitation Solutions	903-784-0124
TXU Energy	800-242-9113
Frontier Communications	800-921-8101

Other

Canton Chamber of Commerce	903-567-2991
Canton ISD – Superintendent	903-567-4179
Victory Christian School	903-567-2072

AMBULANCE SERVICE is contracted with Champion EMS. The subscription fee allows us to have an ambulance presence in Canton. Subscribers with insurance coverage don't pay out-of-pocket expenses for medically-necessary EMS calls/transport from Canton. Those without insurance receive a large discount.

SMART 911 SERVICE – Smart 911 is a telephone-based system that allows Canton citizens to log into and register their telephone number to be notified in the case of an emergency such as a tornado warning, hail storm etc. If you do not have a land-line telephone, you may choose to register your cell phone or even your internet phone number. The City of Canton or Smart 911 will not sell, share or allow your personal information to be accessed by anyone. To sign up, go to <https://www.smart911.com/smart911/ref/reg.action?pa=vanzandtcounty>

ADDRESSING – To obtain a new address for new construction or to verify an address for an existing property, the owner must contact ETCOG at 844-447-6911 or www.pineywoods911.coin/9-1-1-verification-or-request

CODE ENFORCEMENT - Complaints must be made in writing and submitted to City Hall, 201 N. Buffalo, Canton, TX 75103 in person or by mail. Forms may be found on www.cantontx.gov.

Monthly Water Bills

Water (gallons)	Inside City	Outside City
0-750	\$22 residential	\$38.25
0-750	\$32.50 commercial	\$44.25
751-2,500	\$4.75/1000	\$4.75/1000
2,501-5,000	\$4.80/1000	\$4.80/1000
5,001-10,000	\$4.85/1000	\$4.85/1000
10,001-15,000	\$4.90/1000	\$4.90/1000
15,001-25,000	\$4.95/1000	\$4.95/1000
25,001-50,000	\$5.00/1000	\$5.00/1000
50,001-100,000	\$5.05/1000	\$5.05/1000
100,001-300,000	\$5.10/1000	\$5.10/1000
>300,000	\$5.15/1000	\$5.15/1000

Sewer (based on water usage)

0-1500	\$26.05 residential	\$41.80
0-1500	\$38.30 commercial	\$51.80
1500-10,000	\$ 2.90/1000	
Winter Averaging for Residential Customers Only; No Max.		
Garbage	\$11.08; \$13.74 carts	\$17.99
Ambulance Subsc.	\$2.50	\$3.75
Flight4Life	\$1.00	\$1.00

Water bills are due by the 10th of each month. Late charges are added on the 11th or the first business day following the 11th of the month. To avoid a late charge, please pay by the last business day before the 10th.

For after-hours payments, a night drop box is available outside City Hall at 201 N. Buffalo.

Garbage Service is contracted with Sanitation Solutions. Regulations include:

Customers south of Elm Street will be picked up on Mondays. Customers north of Elm Street plus Etheridge Farms Subdivision will be picked up on Fridays. Trash must be placed at the edge of the street by 7:00 a.m. (City ordinance requires trash be set out no earlier than 12 hours before collection day and may remain no longer than 12 hours after collection day.) There is a 9 bag/bundle limit weighing no more than 50 lbs. each. Household trash and leaves must be bagged and tied. No loose trash. 90-gallon carts are provided by Sanitation Solutions and are required for all commercial / residential pickup. Sanitation Solutions will pick up one large item per week. (Large items consist of couches, recliners, washers, dryers, etc.) (Refrigerators must be red tagged by licensed air conditioning tech verifying compressor is empty; doors must be removed.) Boxes must be broken down and bundled, weighing <50 lbs. Limbs must be bundled and tied in sections <4 feet and <50 lbs. Entire trees must be removed by private contractor. Debris left by a private contractor will not be picked up. Items may also be taken to the transfer Station off I-20 North Service Road for a fee. Open Monday-Friday 8 am – 4:30 pm (closed 12-1 for lunch) and Saturday 8 am to Noon. **Absolutely no tires, batteries, paint, chemicals, commercial garbage, construction trash, items with Freon that have not been properly serviced and red-tagged or other restricted materials.**

Go to www.cantontx.gov for detailed information on your city government and services:

City Events / Attractions
Financial Reporting
Ordinances
Zoning / Building Regulations
Publications / Applications
Meeting Notices and Minutes
Job Postings / Special Notices

Linked Websites:

First Monday Trade Days
Canton Chamber of Commerce
Canton Visitors' Bureau
Canton Economic Development Corporation
Follow City of Canton on Facebook!

Specific Ordinances of Interest

Please check with City Hall @ 903-567-1841 or on www.cantontx.gov for more details on ordinances.

GARAGE SALES – Garage sales are limited to 4 per year, each 3 days maximum. A \$5 permit fee is required.

ANIMAL CONTROL – Pet ownership in the City is limited to 2 cats and/or dogs with shared walls and 4 cats and/or dogs without a shared wall. The ordinance prohibits loose animals, tethered animals unless a person is in attendance, livestock, venomous snakes, endangered species, vicious animals, etc. Recurring barking or noise is also restricted as a nuisance.

THE CITY ALSO HAS ORDINANCES related to burning trash, trash grass/weeds, junk vehicles, parking RV's and boats in streets and yards, building and zoning restrictions, building permits, home businesses and door-to-door solicitations.

APPLICATIONS FOR VOTER REGISTRATION may be picked up at the Van Zandt County Clerk's Office located in the Van Zandt County Courthouse. Please call 903-567-6503 with any questions.

LOCAL PARKS

Cherry Creek Park – 1200 Cherry Creek Road
Old City Lake – 987 Old Kaufman Road
Canton City Lake "Mill Creek Reservoir" – 410 Arnold Paul Road
First Monday Grounds – 800 First Monday Lane
Civic Center – 800 Flea Market Road
CYRA Ball Park – 24692 State Hwy 64 East (call 903-567-4745 for reservation of fields)

Boat permits may be obtained at the Police Station at 555 Hwy. 243 W.

Welcome to the City of Canton Van Zandt County, Texas

Updated 10/1/2020



City Administrative Offices

201 N. Buffalo

Canton, Texas 75103

Phone: 903-567-1841

Fax: 903-567-1793

Open Monday-Friday; 8 am to 5 pm

www.cantontx.gov

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Weekends, Call 903-567-4991**

Water Bill Payments

New Water Service

Building Permits

Garage Sale Permits

Health Permits

Zoning

**Canton City Council currently meets at the City Hall
201 N. Buffalo, Canton, Texas, on the 3rd Tuesday of
every month at 6 pm**

Mayor's Welcome

We are delighted you have chosen the City of Canton as your home. On behalf of the City Council, staff, citizens and local businesses, I extend a warm welcome to you and your family!

We who live in Canton have the distinct pleasure of living in the biggest little town in Texas! Once every month, we play host to nearly 200,000 visitors who come to visit our "World-Famous First Monday Trade Days." If you have visited Canton only on First Monday, you really haven't experienced Canton at all. You see, when our company goes home, we relax, settle in, and enjoy the quality of small town living which so many people seem to be longing for these days.

At a time when many downtown districts are struggling, Canton's is alive and well. Canton has the distinct honor of being named both a Texas and National Main Street City. Downtown is a vital economic area with newly-renovated businesses, shops and eateries. Please remember when you shop either downtown or with any of Canton's retailers to always "Shop Canton First"!

Because of First Monday Trade Days, we are the beneficiaries of many city services and community amenities that would not normally be available to a city of our size. Among those amenities, you'll find two museums. One houses one of the largest bell collections in the nation. Both are available for receptions and parties. We are home to the Van Zandt County Library where there is always something going on with free Wi-Fi and coffee, to boot! The genealogy library is a destination for many visitors and locals searching for their roots, and our library is A+. We have ballparks, several golf courses in the area, tennis and basketball courts, lighted baseball and soccer fields and a new 18-hole disc golf course. Both city-owned lakes have picnic areas, walking trails and the usual water activities.

For our youth, the opportunities to participate are many and varied. Our exemplary schools provide a wide variety of extracurricular programs from sports to outstanding band and choral programs, drama and debate. There are active youth programs at many of the local churches and various youth sports leagues almost all year long.

Canton is a busy place with several annual events such as the 4th of July parade and fireworks display, the Van Zandt County Fair, spring and fall festival events and quarterly auto swap meets. And don't forget Santa when he arrives in the night-time lighted Christmas parade on the retired 1930's era fire truck!

All of these wonderful events and places add to Canton's appeal as a family-oriented community with strong moral character and a community-based citizenry. We hope you enjoy the quality of life unique to rural East Texas. You can find information, meetings schedules, minutes and ordinances online at www.cantontx.gov. I want to personally encourage you to sign up for our Code Red Emergency Notification Program. Again, thank you for choosing Canton as your home. If you need anything, please do not hesitate to contact city hall.

Lo Ann Everett, Mayor